



# TSCNET Services

Connect. Create. Coordinate.

**TSCNET Services is the services company of fifteen power transmission system operators (TSOs) from twelve European countries. We are one of Europe's leading Regional Security Coordinators (RSCs). Based in Munich, Germany, we aim to be a highly efficient service provider for grid security assessment and capacity calculations. We look for knowledge and creativity, and we expect outstanding performance from passionate people.**

## Datacenter Support Specialist (m/f)

*Munich, Bavaria, Germany  
Full time (38 hours a week)  
Start date is as soon as possible*

The DC Support Specialist ensures that all required IT-infrastructure equipment, tools and IT applications are available for the operation of our company's services. The DC Support Specialist reports to the Lead IT Infrastructure Services.

### Key qualifications & characteristics

- ▶ Minimum of 4-5 years of experience in IT application, incident and software configuration management based on ITIL or comparable standards
- ▶ Demonstrable experience with IT administration (Linux and Windows, access and incident management) and proficiency in IT infrastructure projects
- ▶ Good experience with IT networking (VPNs, LAN)
- ▶ Flexibility and the ability to operate under stressful time sensitive situations
- ▶ Ability to resolve problems without delay and/or to seek managerial intervention
- ▶ Decent planning and organisational skills
- ▶ Adequate communication skills (English professional, German is a plus)
- ▶ Pro-active personality and self-dependency in management of tasks
- ▶ Affinity with MacOS/iOS environments
- ▶ Striving for an efficient organisation of work, high customer satisfaction and achievement of project milestones

### Main tasks & responsibilities

- ▶ Managing the datacentre environment of the company with the help of our IT service providers and IT Service Managers
- ▶ Managing infrastructure projects - installation, development, maintenance, support and optimisation of key functional areas
- ▶ Organising access management and functioning as central point of contact for DC related incidents
- ▶ Maintaining the infrastructure equipment inventory and managing hardware/software lifecycle
- ▶ Developing, maintaining and testing backup / disaster recovery plans
- ▶ Training the internal organisation with respect to IT usage and communicating changes and other IT-related information
- ▶ Managing Linux and Windows based systems (physical and virtual machines) – fulfil SW maintenance tasks
- ▶ Participation in design and administration of containerization and their orchestration technologies (Docker, Kubernetes)
- ▶ Co-managing a local Domain Controller (AD, DNS, DHCP) in a mix environment Apple – Windows
- ▶ Managing virtualization platforms (VMWare, Hyper-V)

We offer a comprehensive reward package. The ideal candidate will be an organised and dedicated person with high integrity. This is a great opportunity to join a truly international, dynamic, and passionate team with the freedom and support it needs to be effective and innovative. Get in touch with us!

[www.tscnet.eu](http://www.tscnet.eu)